



## Let's connect...

Are you looking for a role where you can make a contribution to the continued growth of a company in full expansion? Then look no further and read on!

### Who are we?

BKM-Orange provides quality ICT solutions in 4 domains. Unified Communications & Collaboration (UCC) solutions, IT solutions, Document & Visual solutions and Connectivity solutions. We take a one-stop-shop approach. With more than 25 years of experience, we have become a dependable reference point in the market. Our 230 employees, spread across our offices in Hasselt, Steenokkerzeel and Ghent, are specialists with experience and professional know-how, dedicating themselves every day to our 16,000 customers. BKM belongs to the Orange Belgium group, one of the leading telecommunications operators on the market. Together, we form a strong combination with powerful solutions and services for connectivity and ICT.

'We connect. We care.' That is what we strive for every single day. With the right business knowledge and the latest technologies, BKM takes away the hassle of time-consuming ICT issues for our customers. Our customers can rely on our one-stop-shop approach. That way, they can focus 100% on their core business.

Would you like to enhance our team? We are looking for:

### WINTEL SYSTEM ENGINEER (M/F)

#### What is your role?

- You will manage the customer's server infrastructure and provide guidance and support in the areas of performance and service monitoring, backup operation and software upgrades / patches;
- You will support ongoing projects and system upgrades;
- You will ensure that the systems meet the compliance and security requirements and assist in assessing audits;

- You will be involved in the technological aspects and evolutions of our company and work closely with your colleagues in the team;
- You will independently follow up projects with customers and take the technical lead. On your own initiative, you will contribute to the continuous improvement of the quality of our services;
- You will support the pre-sales team by providing technical expertise in responding to requests for quotes for data network projects;
- You will support the Service Desk technicians at second and third line and participate in the service if necessary;
- You will contact suppliers for troubleshooting;
- You will communicate and report on the evolution of a project in a structured manner to the internal/external customer and to your manager.

## Who are we looking for?

- You have a Bachelor's degree in Information Technology or a related discipline;
- Ideally, you will have an MCSE qualification;
- You have hands-on experience in server management with strong knowledge of MS Servers technology;
- You have a good knowledge of AD, e-mail infrastructure and archiving, VMware virtual infrastructure SAN storage management and capacity planning, backup and recovery solutions, mobile device management;
- You will have a good overview of IT security risks and vulnerabilities;
- You work in a structured, problem-solving, independent and proactive way;
- You are driven, persevering and enthusiastic with strong communication skills;
- You hold a Security Certificate or other relevant certificates;
- You are both result and action-oriented;
- You can speak and write fluently in Dutch, English and French.

## What do we offer?

- A strong, healthy and growing organisation with a lot of ambition and appetite;
- A new position with a lot of responsibilities, independence and development opportunities;
- A full-time, permanent position;
- An attractive salary package with fringe benefits such as car, fuel card, laptop, mobile phone, and insurance;
- A dynamic and transparent organisation;
- A company that converts results into incentives and social activities of all kinds;
- A challenge!

## Do we have a click?

Then send your CV and motivation letter with reference Wintel System Engineer to [jobs@bkm.be](mailto:jobs@bkm.be). We will treat your application as quickly as possible and with the necessary discretion.